

Frequently Asked Questions – UltraLatch

Can the UltraLatch be used on exterior applications?

A: Yes, it can be but careful consideration must be given to the environment, such as near an ocean or where corrosion maybe an issue. We recommend using certain types of finishes in these situations.

Is the UltraLatch privacy function available for the push side of the door for out swing doors?

A: Yes, this is an unusual application, but can be easily done. You can either order it this way from the factory or converted yourself with a few simple steps.

Can the UltraLatch be installed upside down?

A: No, the design of the UltraLatch is such that it will not allow the mechanism to function properly if installed upside down or sideways.

Are custom handles available for the UltraLatch?

A: Yes, please contact the factory and submit a design or logo. The factory will work with you on what you like and cost for customization.

When installed my UltraLatch felt tight, but now it feels loose. What has happened?

A: Many types of wood doors will expand and contract with different weather conditions and/or climates. Depending on when you installed your UltraLatch the screws may not be as tight as they could be due to this expanding and contracting of the door material. If the UltraLatch becomes loose, simply remove the pivot pin from the pull side handle. Then remove the handle and cover screw to remove the rose cover and expose the pull side unirose. Use a #2 Phillips screwdriver to tighten the three screws in the unirose. Replace the rose cover, cover screw, handle, and pivot pin.

Is the UltraLatch available in stainless steel?

A: Yes, only in rustic stainless steel.

Can I use a deadbolt with the UltraLatch?

A: Yes, however the standard deadbolt placement dimension for pre-drilled doors is six inches above the handle. This could make the use of the deadbolt less comfortable, since the placement of the deadbolt would be too close to the handles of the UltraLatch.

It is recommended, when installing a standard round deadbolt to leave at least eight inches between the center of the deadbolt and the center of the UltraLatch bolt to allow clearance for the UltraLatch handles.